

# Business Process Reengineering



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## Description

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– Cycle Time Reduction, Theory of Constraints. **Unit 3: Implementation Process** Redesign of Business Processes – Systematic or Clean Sheet, Main and Supporting Processes, Rationale of BPR, Key Enablers of BPR, Technology for BPR, Critical Success Factors, Cross Functional Teams, Mentoring, Facilitating, Models and Methodologies of BPR, Tools and Techniques of BPR. **Unit 4: Making Effective BPR** Virtual Ingredient – People, Top Management's Involvement, Involvement of Consultants, Empowerment and Autonomy, The IT 'Black Hole', Using Process Simulation to Minimize the Risk – Business Process Map and Simulation Model, Parameter Analysis, Simulation and Key Performance Indicators. **Unit 5: ERP and BPR** ERP in Modeling Business Processes, Workflow Management Systems in BPR, Steps of BPR, Description of The Case Company, Business Case, Five-Stage Model of AS-IS/TO-BE Analysis, Managing Implementation, Business Process Management, Process Centric Organizations, Business Process Maturity Model, Business Process Performance Measurement.

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