

# KNOWLEDGE MANAGEMENT



**Brand:** Mehta Solutions

**Product Code:** case818

**Weight:** 0.00kg

**Price:** Rs500

## Short Description

## KNOWLEDGE MANAGEMENT case study

## Description

### Multiple Choices:

**Q1. UCC stands for:**

1. Universal Commercial Code
2. Uniform Commercial Code
3. Unique Commercial Code
4. United Commercial Code

**Q2. E-business connects critical business systems and constituencies directly via:**

1. Internet
2. Extranet

3. **Intranet**
4. **All of the above**

**Q3. Unusable rule are also called as:**

1. **User rule**
2. **Conflicting rule**
3. **Subsumed rule**
4. **None of the above**

**Q4. Fact in knowledge codification refers to:**

1. **Value of an object or a slot**
2. **Codification scheme**
3. **Both (a) & (b)**
4. **Filling of slots**

**Q5. An individual with skills & solutions that work some of the time but not all of the time is:**

1. **Scribe**
2. **Validity**
3. **Novice**
4. **None of the above**

**Q6. CBR is:**

- 1. Case based reasoning**
- 2. Case based reliability**
- 3. Case based repository**
- 4. None of the above**

**Q7. An unskilled employee trying to learn or gain some understanding of the captures knowledge is a:**

- 1. Pupil user**
- 2. Tutor user**
- 3. People user**
- 4. None of the above**

**Q8. A rule of thumb based on years of experience is called:**

- 1. Procedural rule**
- 2. Tacit knowledge**
- 3. Heuristic**
- 4. None of the above**

**Q9. Episodic knowledge is:**

- 1. The knowledge based on the fundamentals structure functions & behavior of objects**
- 2. The knowledge based on experimental information or episodes**

3. The knowledge based on the unrelated facts
4. None of the above

**Q10. A directory that points to people, documents and repositories is:**

1. Knowledge map
2. Knowledge codification
3. Rapid prototyping
4. None of the above

**Part Two:**

**Q1. Write short note on “KM Life Cycle”.**

**Q2. Write short note on “The Knowing Doing Gap”.**

**Q3. What is Nominal Group Techniques (NGT)?**

**Q4. What do you mean by Delphi Method?**

**Q5. Which factors contributed to motivate the troops to go ahead for such a difficult task as recovering a damaged vehicle from such a difficult and treacherous terrain and getting it repaired in such a short time?**

**Q6. Which incidents indicate the importance of good interpersonal relationships with juniors, peers and superiors and what is the importance of good interpersonal relationships?**

**Q7. What other data-driven promotions could Carrier come up with using other data mining techniques?**

**Q8. What manufacturing-driven applications can Carrier implement using data mining?**

**Q9. Explain the concept of Tacit Knowledge. List the different techniques of capturing Tacit Knowledge.**

**Q10. Explain Global Knowledge Leadership. What are the driving forces behind**

**global expansion of knowledge management?**

**Details**

**1. Case study solved answers**

**2. pdf/word**

**3. Fully Solved with answers**