

MBA 104 ORGANISATIONAL BEHAVIOUR



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Short Description

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Description

MBA 104 ORGANISATIONAL BEHAVIOUR SOLVED PAPERS AND GUESS

Product Details: MBA 104 ORGANISATIONAL BEHAVIOUR

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ORGANISATIONAL BEHAVIOUR

Paper Code: MBA 104

External Marks: 80

Internal Marks: 20

Time: 3 hrs.

Instructions for External Examiner: The question paper shall be divided in two sections. **Section ‘A’** shall

comprise of eight short answer type questions from whole of the syllabus carrying two marks each, which shall be compulsory. Answer to each question should not exceed 50 words normally. **Section ‘B’** shall comprise 8 questions (2 questions from each unit). The students will be required to attempt four questions selecting one question from each unit. All questions will carry equal marks

Unit-I

Foundation and background of OB: contemporary challenges -workforce diversity, cross-cultural dynamics, changing nature of managerial work, ethical issues at work, emotional intelligence in contemporary business

Unit-II

Individual behaviour and processes: individual differences – values and attitudes; Perception- concept, process and applications; Personality- concept, determinants and theories applications; Learning and Reinforcement, Stress – symptoms, causes, consequences and management

Unit-III

Interpersonal and team processes: group behaviour, group development, group dynamics, social loafing; developing teams – self directed work teams, virtual teams; team building; Empowerment - concept, significance, process, prerequisites, Conflict – concept, sources, types, management of conflict, Power – concept, sources, approaches; organizational politics,

Unit-IV

Organizational processes and structure: organizational structure and design, Work and job design; organizational learning; organizational culture; organizational change and development. Meaning of change, Stages of change, Why do people resist change, Overcoming resistance to change, Meaning of OD and methods of OD

Details

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