

# MS-96 : TOTAL QUALITY MANAGEMENT



**Brand:** Mehta Solutions

**Product Code:** MS-96

**Weight:** 0.00kg

**Price: Rs500**

## **Short Description**

**IGNOU MS-96 : TOTAL QUALITY MANAGEMENT**

## **Description**

**MS-96 : TOTAL QUALITY MANAGEMENT SOLVED PAPERS AND GUESS**

**Product Details: IGNOU University MS-96 : TOTAL QUALITY MANAGEMENT**

**Pub. Date: NEW EDITION APPLICABLE FOR Current EXAM**

**Publisher: MEHTA SOLUTIONS**

**Edition Description: 2021-22**

**RATING OF BOOK: EXCELLENT**

## **ABOUT THE BOOK**

### **FROM THE PUBLISHER**

If you find yourself getting fed up and frustrated with other ignou University book solutions now mehta solutions brings top solutions for **IGNOU MS-96 : TOTAL QUALITY MANAGEMENT SERVICES book** contains previous year solved papers plus faculty important questions and answers specially for ignou University .questions and answers are specially design specially for ignou University students .

**Please note: All products sold on mbabooksindia.com are brand new and 100% genuine**

- **Case studies solved**
- **New addition fully solved**
- **last 5 years solved papers with current year plus guess**

**PH: 07011511310 , 09899296811 FOR ANY problem**

**FULLY SOLVED BOOK LASY 5 YEARS PAPERS SOLVED PLUS GUESS**

- **MANAGEMENT PROGRAMME**  
**MS-96**  
**Term-End Examination**  
**December, 2021**  
**MS-96 : TOTAL QUALITY MANAGEMENT**

*Time : 3 hours Maximum Marks : 100*

*(Weigh Cage 70%)*

*Note : (i) There are two Sections : Section A and Section **B***

*(ii) Attempt any three questions from Section A, which carries **20** marks each.*

*(iii) Section **B** is compulsory and carries **40** marks.*

**SECTION - A**

**1.** List and explain the stumbling blocks a TQM manager faces to implement TQM in an effective manner.

**2.** What do you understand by a Quality Business Plan ? Discuss in brief each element of a Quality Business Plan.

**3.** Explain the "Strategic Planning Process" in Quality Management.

**4.** Write notes on :

(a) The Air (Prevention and Control of Pollution) Act, 1981.

(b) The Environment (Protection) Act, 1986.

**5.** Discuss in detail the quality system auditor.

**Details**

**1. Books by courier**

**2. Delivery in 5-7 days**

**3. Courier india only**

**4. Rating of product : largest selling**