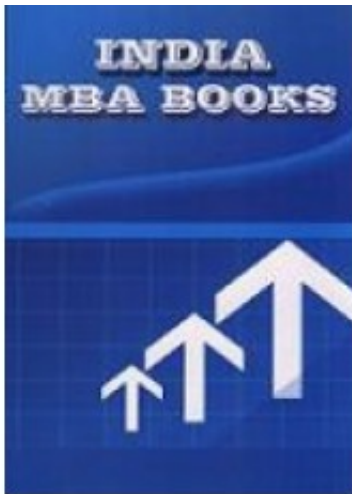


OPERATIONS MANAGEMENT



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PREVIEW OF CHAPTERS SYLLABUS

OPERATIONS MANAGEMENT

Objective: to acquaint the students with decision making process and various aspects of

Production Management.

Unit –I : Introduction : Nature and Scope of Production and Operation

Management Historical Evolution – Types of Manufacturing Systems – Differences Between

Manufacturing and Service Operations - Role of Production and Operation Manager.

Unit-II: Production Planning and Control: Stages in PPC – Gantt – PPC in Mass, Batch, and

Job Order Manufacturing-Aggregate Planning – Maintenance Management – Industrial

Safety.

Unit-III: Plant Location: Facility Location and Layout Planning –Types of Layouts

– Material Handling Equipments – Material Handling Principles – Models Used in Lay Out

Designs.

Unit- IV: Productivity: Factors, Affecting Productivity – Job Design – Process Flow Charts –

Methods Study – Work Measurement.

Unit –V: Material Management –Cost Associated with Inventory – Economic Order Quantity

– ABC Analysis - Materials Requirement Planning – Just In – Time Production, Total

Quality Management – Control Charts – Quality Circle – Zero Defects Programmes – ISO

9000 – Application of Computer in Production and Operations

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