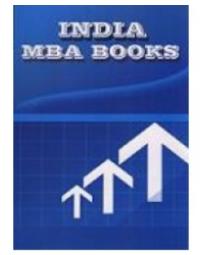
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PREVIEW OF CHAPTERS SYLLABUS

Knowledge Management

Unit - I

Introduction to Knowledge Management - Knowledge Society - Types of Knowledge - An Introduction to life in organizations - Concept and Characteristics of KBOs -Dimensions of HRM in KBOs - New Role and Challenges for HRM in the KBOs. Unit - II Managing Knowledge for organizational effectiveness - Process and Methods-Concept of Intellectual Capital and Learning Orientation in the Organizations -Knowledge and Role related issues - Performance Appraisal in a KBO - Intellectual **Property Rights (IPR).** Unit - III Managing Knowledge and Personnel & Organizational Health - Rewarding **Knowledge - Management of Retention.** Unit - IV ICTs in KBOs - HRIS for KBOs - Concept, Mechanisms, and Software Orientation -**Performance Management – Mechanisms.** Unit - V Technologies to Manage Knowledge - Artificial Intelligence - Digital Libraries -Repositories - Knowledge Discovery - Creating Systemsthat Utilize Knowledge -**Knowledge Process Outsourcing - Innovation Clusters.**

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