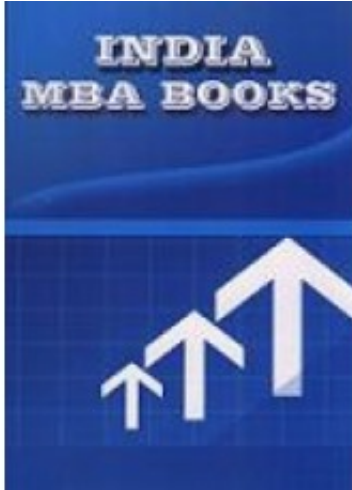# OPERATIONS MANAGEMENT SOLVED NOTES EBOOK CHAPTERWISE

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PREVIEW OF CHAPTERS SYLLABUS

OPERATIONS MANAGEMENT

Topics
**1. Operations Management: Definition, production functions, Functions &
Responsibilities of Production management and its relations to other management
functions, Automation . Difference between services and
Manufacturing. Competitiveness Strategy and productivity. Computing
productivity**
**2. Product and Service Design: Objectives, legal and Environmental issues,
Lifecycles, Standardization, Mass customization Delayed Differentiation. Modular
design, Reliability, Improving reliability. Phases in product
design and development. Design for manufacturing, concurrent Engineering, CAD,
and Recycling Component Commonality. Service Design , Difference between
product design and service design**
**3 Capacity Planning: Defining & measuring capacity, determinants of effective
capacity. Determining capacity requirements, calculating processing requirements,
make or buy decisions. Developing capacity alternatives.
Challenges of planning service capacity. CVP Analysis**
**4 Process Selection and Facility Layout: Types of manufacturing Processes. Flexible
manufacturing Systems, CIM. Facilities layout, repetitive product and process
layouts. Fixed position layout, combination layout,
Cellular layout, Group technology, other service layouts, designing product layouts.
Assembly line balancing. Closeness Rating**
**5 Facility Location: Need for location decisions, Nature of location decisions, Factors
affecting location & site decisions, selection of the site for the plant. Procedures for
location decisions. Factor rating method. Centre of
gravity Method. Least cost method**
**6 Quality Assurance and Control: Inspection, Statistical process control, Control
charts, acceptance sampling concept, risks, cost of quality control; ISO Quality
Systems: ISO:9000, ISO:14000, Total Quality Control -**

concept, KAIZEN, six sigma concept

7 Inventory Management and Control: Nature and importance of Inventory , Functions and Objectives ,Requirements for effective Inventory Management , Inventory costs, Inventory Classification System , ABC
Analysis , EOQ Models , Economic Production Quantity Model

8 Supply Chain Management: Need for Supply Chain Management, Benefits, Elements of SCM , Logistics ,EDI , E-commerce . Requirements for SCM , Steps and Optimization

9 Purchasing: Purchasing Interfaces, Purchasing cycle, Value Analysis, centralized vs Decentralized Purchasing. Ethics in Purchasing

10 JIT : JIT and lean Operations , JIT in Service

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