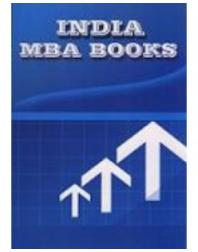
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PREVIEW OF CHAPTERS SYLLABUS

PERFORMANCE MANAGEMENT SYSTEM

Description

1. Introduction to Performance management: Characteristics, Objectives and Principles of Performance Management, Performance Appraisal to Performance Management, Challenges to Performance Management.

 Performance Management System: Objectives, Functions, Characteristics of effective PMS, Competency based PMS, Electronic Performance Management.
Performance Planning: Characteristics, Objectives, Importance & Methodologies, Process & Barriers to Performance Planning, Competency Mapping, Methods of Competency Mapping.

4. Performance Appraisal: Process, Approaches, Methods & Common Rating Errors

5. Performance Monitoring: Characteristics, Objectives, Importance and Process of Performance Monitoring. Ongoing Mentoring and Protege Development.

6. Performance Counselling: Principles of Performance Counselling, Performance Counselling Skills & Performance Counselling for higher job performance.

7. Performance Management Implementation: Bottlenecks, Strategies & Factors affecting PM implementation,Operationalizing Change through Performance Management, Building & Leading high performance team,

Organizational Culture and Performance Management.

8. Performance Management linked Reward System: Components, its linkage and implications.

9. Ethics in Performance Management: Principles, Ethical Issues & Dilemmas, Developing Code of Ethics, Performance Management in MNCs.

10. Role of HR Professionals in Performance Management System: Appraising HR function, Future role of HR Professionals in Performance Management in Knowledge Millennium.

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