

Knowledge Management and Information Systems



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Description

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KNOWLEDGE MANAGEMENT AND INFORMATION SYSTEMS

SYLLABUS

UNIT I

Knowledge Society - Drivers of Knowledge Management - Intellectual Capital - KM and Learning Organisations - Strategic Alignment - Creating Awareness - Articulation - Evaluation and Strategic Alignment - Infrastructural Development and Deployment - Leadership - Chief Knowledge Officer (CKO) - Measurement and Refinement

UNIT II

Analysing Business Environment - Knowledge Audit and Analysis - Designing KM Team - Creating KM System Blue Print - Implementation - Capture - Store and Sharing. Technology Components - Intranet and Groupware Solutions - Tools for Collaborative Intelligence - Package Choices - Implementing Security.

UNIT III

Definition - Computer based user machine system - Integrated system - Need for a database - Utilization of models - Evolution - MIS subsystems - Organizational subsystems - Activities subsystems

UNIT IV

Operating Elements - Physical Components - Processing Functions - Outputs - MIS Support for Decision Making - Structured Programmable Decisions - Unstructured Non-Programmable Decisions - MIS Structure Based on Management Activity and Organizational Functions - Synthesis of MIS Structure

UNIT V

System Support - Data Representation - Communication Network - Distributed Systems - Logical Data Concepts - Physical Storage Devices - File Organizations - Data Base Organizations - Transaction Processing - Development And Management: A Contingency Approach To Choosing An Application - Developing Strategy - Lifecycle Definition Stage - Lifecycle Development Stage - Lifecycle Installation And Operation Stage - Project Management.

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