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Trade Union – Trade Union movement in India, Collective bargaining – Features purpose and process. Grievance handling and redressal measures.

UNIT III

Building effective IR – VRS & pink slips – Quality of work life – methods of to improve QWL – Managing absenteeism. Philosophy of Labour welfare – concept – definition, scope – aims and necessity, principles – Historical development of labour welfare.

UNIT IV

Labour inspection systems – development of factory inspection – The directorate of Industrial safety and health – statutory welfare provisions and voluntary welfare measures. Industrial Hygiene – Importance – occupational health services – Hygiene education – occupational hazards – occupational diseases – Industrial hygiene department – statutory provisions – Recommendations of NCL.

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