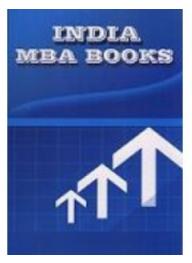
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Rate Patterns – Establishing a Maintenance Program. Development of Maintenance Programs: Introduction –

Maintenance steering Group (MSG) approach – Process & Tasks – Oriented Maintenance – Maintenance

**Program Documents – Maintenance Intervals defined** 

**UNIT II** 

Production Planning and Control: Introduction – Forecasting – Production Planning & Control – Feedback for

Planning – Organization of PP & C. Technical Publications: Introduction – Functions of Technical Publications –

Airline Libraries – Control of Publications – Document Distribution. Technical Training: Computer Support:–

Airline uses of Computers – Computer Program Modules – Selecting a computer System

**UNIT III** 

CRM: Evolution and Basics – Flight Control Crew Management – Maintenance Resource Management – Impact

of CRM in Aviation Safety – CRM Training Evolution and CRM Desired Skills – Performance Standards for

 $\begin{array}{l} \textbf{Instructors in } \textbf{CRM} - \textbf{CRM Standards and Training} - \textbf{CRIMs (CRM Instructors)} \\ \textbf{and } \textbf{CRIMEs (CRM Instructor} \\ \end{array}$ 

**Examiners**)

**UNIT IV** 

Data on Incidents/Accidents: Human Performance Analysis – Evaluation of Flight Crew CRM Skills –

Communication: A Relevant factor in Aviation Safety – Line Operations Safety Audit (LOSA) and CRM:

Relationship

**UNIT V** 

Individual Performance: Relevant Factors – Automation and Upgradation of Skills – CRM: Training Methods

and Standardization – Competency Profile for Instructors of CRM – Maintenance Crew Skill Requirements –

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