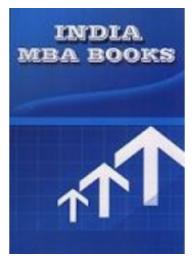
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UNIT II INDIVIDUAL BEHAVIOUR - Personality – types – Factors influencing personality –

Theories – Learning – Types of learners – The learning process – Learning theories

Organizational behaviour modification - Misbehaviour - Types - Management Intervention. Emotions - Emotional Labour - Emotional Intelligence - Theories. Attitudes - Characteristics - Components - Formation - Measurement- Values. Perceptions - Importance - Factors influencing perception - Interpersonal perception-Impression Management Motivation - importance - Types - Effects on work behavior. UNIT III GROUP BEHAVIOUR - Organization structure - Formation - Groups in organizations

- Influence Group dynamics Emergence of informal leaders and working norms –
 Group decision making techniques Team building Interpersonal relations –
 Communication Control.
- UNIT IV LEADERSHIP AND POWER Meaning Importance Leadership styles Theories
- Leaders Vs Managers Sources of power Power centers Power and Politics.
 UNIT V DYNAMICS OF ORGANIZATIONAL BEHAVIOUR Organizational culture and
- climate Factors affecting organizational climate Importance. Job satisfaction Determinants Measurements Influence on behavior. Organizational change Importance Stability Vs Change Proactive Vs Reaction change the change process
- Resistance to change Managing change. Stress Work Stressors Prevention and

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