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World Airlines - World's Major Airports – IATA / ICAO - National Aviation Authorities &

Role of State and Central Governments - Airports Authority of India

UNIT III

Layout of an Airport & Ground Handling - Airport & Aircraft Security - Managerial Operations - Airline Catering & Various Bodies Handling of Unaccompanied minors and Disabled Passengers-Handling of Stretcher Passengers and Human Remains-Handling of CIP,VIP & VVIP-Co-ordination of Supporting Agencies /Departments.

UNIT IV

Airport Services - Standard Operations - Ramp Services & Airside Safety - Freight Warehouse Management Airline Terminal Management-Flight Information Counter/Reservation and Ticketing- Check In/Issue of Boarding pass-Customs and Immigration formalities-Co-ordination-Security Clearance-Baggage

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