

RESOURCE AND LOGISTICS MANAGEMENT AT AIRPORTS



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**RESOURCE AND LOGISTICS MANAGEMENT AT AIRPORTS
SYLLABUS
UNIT I**

The role of Human Resources - Dealing with Superiors - Dealing with Peers and Subordinates - Dealing with

Others: Passengers, Regulatory Authorities and Civic Bodies

UNIT II

Space allocation in Terminals and Airside - Hold / Gate Allocation - Baggage Management: Make-up and Breakup - Challenges and Solutions

UNIT III

Air Operators and Service Providers: Staffing Issues - Security and Other Sovereign Functions: Manpower

Planning - Equipment Requirements - Budgeting and Cost Analysis

UNIT IV

Recruitment, Selection, Training and Certification of Personnel - Management of Human Resources - Material

Resource Management - Financial Planning and Budgeting

UNIT V

Concept of Logistics - Role of Warehousing - trend in Material Handling - Global Supply Chain - Quality

Concept and Total Quality Management - Improving Logistic Performance - Air Cargo Concept - Cargo Handling

- Booking of Perishable Cargo and Live Animals - Industry Relation - Type of Air Cargo

- Air Cargo Tariff,

Ratios and Charges - Airway Bill, Function, Purpose, Validation.

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