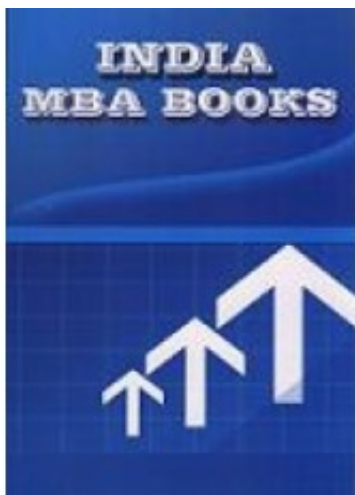


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## **UNIT II**

**Production Planning and Control: Introduction – Forecasting – Production Planning & Control – Feedback for Planning – Organization of PP & C. Technical Publications: Introduction – Functions of Technical Publications – Airline Libraries – Control of Publications – Document Distribution. Technical Training: Computer Support:– Airline uses of Computers – Computer Program Modules – Selecting a computer System**

## **UNIT III**

**CRM: Evolution and Basics – Flight Control Crew Management – Maintenance Resource Management – Impact of CRM in Aviation Safety – CRM Training Evolution and CRM Desired Skills – Performance Standards for Instructors in CRM – CRM Standards and Training – CRIMs (CRM Instructors) and CRIMEs (CRM Instructor Examiners)**

## **UNIT IV**

**Data on Incidents/Accidents: Human Performance Analysis – Evaluation of Flight Crew CRM Skills – Communication: A Relevant factor in Aviation Safety – Line Operations Safety Audit (LOSA) and CRM: Relationship**

## **UNIT V**

**Individual Performance: Relevant Factors – Automation and Upgradation of Skills – CRM: Training Methods and Standardization – Competency Profile for Instructors of CRM – Maintenance Crew Skill Requirements – Morning Meeting. Hanger Maintenance (On – Aircraft) – Introduction – Organization of Hanger Maintenance**

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